

HIGHLIGHTS OF RECENT ACHIEVEMENTS

- **Highest Federal Government Rating**. Earned ★★★★ (5 Star) rating from the Centers for Medicare and Medicaid Services each year since program inception in 2008, based on NJ Department of Health inspection reports, quality measures, and high staffing levels.
- **Deficiency Free Survey**. Full compliance with federal and state regulations, based upon 2011 Department of Health annual inspection.
- Full Compliance with Advisory Standards, which exceed federal and state regulations.
- Earned Silver Quality Award for performance excellence from the American Health Care Association in 2010. Candidate for Gold Quality Award in 2011, based upon the criteria used by the nationally acclaimed Malcolm Baldrige Performance Excellence Program.
- Rated Among Top 10th Percentile in nation and New Jersey for resident, family and staff "Overall Satisfaction" and "Recommendation to Others for Care" for the past three years. Data based upon independent, professional industry surveys.
- Reduced Re-Admissions to hospitals through a custom designed process monitored by the facility's Medical Director, which includes:
 - High Staffing Levels –(exceed regulatory requirements)
 - Full-Time Social Services (MSW, CSW) personnel on staff
 - Full-Time Nurse Case Managers on-site at area hospitals
 - Full-Time Dietician on staff and Specialized Diets available
 - Full-Time Certified Wound Care Nurse on staff
 - Specialized Rehabilitation Services available (Physician supervised by Physiatrist), including:
 - Orthopedic Stroke Cardiac
 - Rehabilitation Available 7 days per week in new 3,000 square foot gym facility.
 - Admissions Available 7 days per week